

EDMONDS CENTER FOR THE ARTS
ANNOUNCES THE FOLLOWING
EMPLOYMENT OPPORTUNITY:



POSITION: Part Time Event Manager (2 positions available)

CLOSES: Open Until Filled

EMPLOYMENT STATUS: Part Time- Variable/Flexible Hours.

STARTING SALARY & BENEFITS: DOE

REPORTS TO: Director of Patron Services

JOB SUMMARY:

The Event Manager is responsible for assisting the Director of Patron Services in providing the center's audience members and clients with a superior customer service experience. This is an ideal position for those who want or need flexibility in their schedules and also want to make a difference in their communities. The Event Manager will supervise and schedule staff, manage events and event staff, oversee and assist in the management and improvement of retail sales, and assist in managing, assisting, and training volunteer staffers. Event Managers setup for upcoming events, and work with artists, rental clients, and audience members during those events. Strong organizational and communication skills are essential and required. A friendly, positive, and helpful attitude toward fellow staff members, volunteers, clients and audience members is critical to this position. Event Managers work a variable schedule of events that sometimes take place during the day and sometimes in the evening and on weekends. It requires work that will include an irregular schedule to accommodate our event schedule but also maintains a level of flexibility for the successful applicant. It will also require movement of event equipment related to event setup and breakdown. If desired, this position also presents an outstanding opportunity for the right individual to progress into a greater role within our organization.

ESSENTIAL JOB FUNCTIONS:

Event Management

- Assist the DPS in Developing, nurturing, managing, and training a team of volunteer staffers.
- Under the direction of the DPS, assign and schedule regular and volunteer staff for all ECA performances and events.
- Assist in implementing, monitoring, and updating emergency procedures as required, and ensure that each staff member and volunteer is properly trained to manage emergencies.
- Manage front-of-house operations for ECA presentations, rental events, meetings, and a variety of other events.
- Ensure that an outstanding level of customer service is maintained by paid staff and volunteers for all events.
- Setup and breakdown of tables, chairs and other equipment for events, as well as regular lifting, carrying, and setup of a variety of items of varying sizes and weights.
- Applicant must be able to (or learn to) operate equipment related to retail and theatre operations such as electronic cash registers, credit card terminals, and ticket scanning equipment, and will also be computer literate. Must understand outlook, word, and excel.
- The successful applicant will be able to perform accurate cash handling and bookkeeping operations related to the above-mentioned activities, and successfully pass a Washington State Patrol background check.

KNOWLEDGE, SKILLS AND ABILITIES:

- Strong planning, organizational, and multi tasking skills, and strong attention to detail.
- Excellent customer service skills.
- Excellent management and interpersonal skills, and a friendly and welcoming demeanor.
- Must conform to ECA's established dress code for this position. A positive appearance is a very important aspect of this position.
- Flexible schedule and the ability to work hours as needed including evenings and weekends, reliable transportation, and a current Washington State drivers license.
- Ability to work independently as well as in a collaborative environment is extremely important.
- Ability to stand for prolonged periods, and the ability to regularly lift and setup chairs, tables, and other event related materials. **(Position can occasionally be physically demanding. Employee must be able to lift 30 -40 lbs.)**

EDUCATION AND EXPERIENCE:

Minimum two years progressive experience in a theatre environment (preferably in House Management) **or** related service industry experience preferred. (*retail or restaurant management experience is transferrable) Previous management experience is also preferred. Applicant may be able to substitute relevant educational experience and/or college degree for some of the above.

WORKING CONDITIONS:

Position will require some weekday, evening and weekend hours and require the ability to setup tables, chairs, and related equipment. This is a public position, so all Front of House Staff are required to adhere to ECA's dress and appearance policy. As a condition of employment, the successful applicant must obtain a Washington State Class 12 Mixologist permit and a Snohomish County Food Handler permit within 30 days of start of employment.

NOTE: Pursuant to the Immigration Reform and Control Act, all new employees must present acceptable documents verifying identity and authorization to be employed in the United States. Applicant must possess a valid Driver's License and be willing to submit to a background check. Applicant must also possess or obtain a Class 12 Mixologist Permit from the Washington State Liquor Control Board as a condition of employment, as well as a Snohomish County Food Workers Permit within 30 days of his/her start date. Edmonds Public Facilities District/Edmonds Center for the Arts is an Equal Opportunity Employer.

APPLICATION REQUIREMENTS:

Please send cover letter describing qualifications, resume with references, and a completed ECA Application Form (available for download at www.ec4arts.org) to *ECA Patron Service Manager Search, 410- 4th Ave N, Edmonds, WA 98020*, or e-mail: jim@ec4arts.org. **No phone calls please.**

Please note: Any individual requiring ADA accommodation during any part of the selection process should advise Edmonds Center for the Arts of that need.